



LATEST REPORT CARD SIGNALS NEW GOLDEN AGE OF ON-TIME TRAINS

1	Canadian Pacific	A
2	BNSF	A
3	Union Pacific	Α
4	CSX	A
5	Canadian National	Α
6	Norfolk Southern	A

Average grade for all host railroads: A



Amtrak National Network Passengers Continue to Experience Poor On-Time Performance

1	Canadian Pacific	A
2	BNSF	В
3	Union Pacific	B-
4	CSX	B-
5	Canadian National	D-
6	Norfolk Southern	F

Average grade for all host railroads: C



Grading National Network routes on OTP17 of 28 State-Supported Services Fail

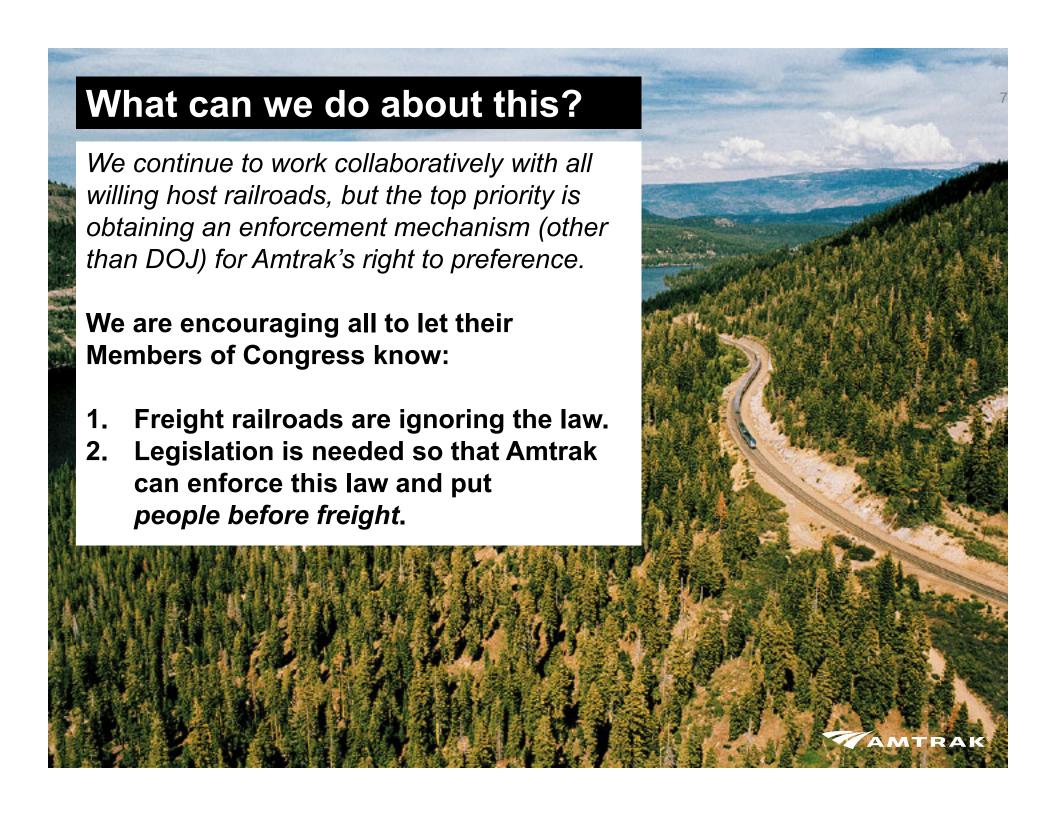
		Class I Freight	Percentage of trains on-time	
State-Supported Trains	Route	Host Railroads	within 15	minutes
Pass = 80% on-time	Hiawatha	СР	96%	
	Keystone	(other hosts)	91%	
	Capitol Corridor	UP	89%	
	New York - Albany	(other hosts)	89%	
	Carl Sandburg / Illinois Zephyr	BNSF	88%	
	Ethan Allen Express	СР	87%	PASS
	Pere Marquette	CSX, NS	84%	
	Missouri River Runner	UP	83%	
	Springfield Shuttles	(other hosts)	82%	
	Downeaster	(other hosts)	81%	
	Hoosier State	CSX	80%	
	Pacific Surfliner	BNSF, UP	78%	
	Lincoln Service	CN, UP	76%	
	Blue Water	NS, CN	75%	
	Roanoke	NS	75%	
	Piedmont	NS	74%	
	Richmond / Newport News / Norfolk	CSX, NS	74%	
	San Joaquins	BNSF, UP	73%	
	Pennsylvanian	NS	71%	
	Adirondack	CN, CP	70%	FAIL
	New York - Niagara Falls	CSX	70%	- 7
	Vermonter	(other hosts)	67%	
	Cascades	BNSF, UP	64%	
	Maple Leaf	CSX	64%	
	Wolverine	NS, CN	60%	
	Heartland Flyer	BNSF	58%	
	Carolinian	CSX, NS	51%	
	Illini / Saluki	CN	37%	



Grading National Network routes on OTP 14 of 15 Long Distance Services Fail

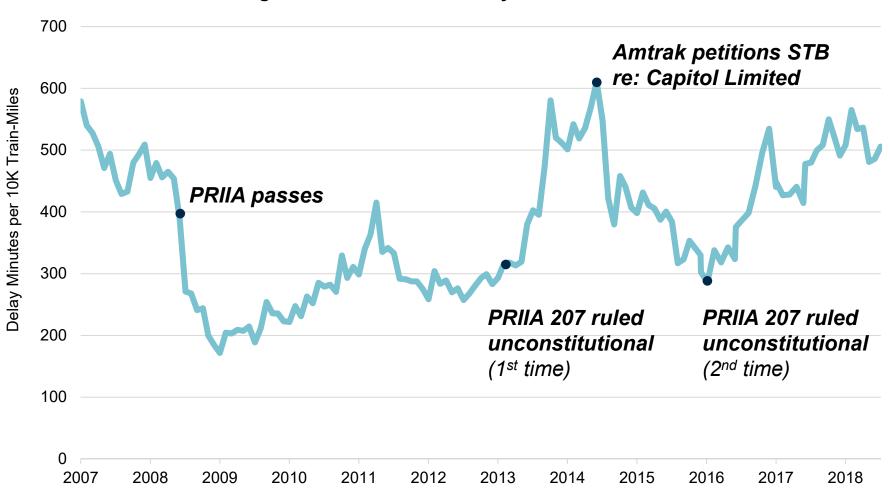
	Route		Percentage of trains on-time within 15 minutes	
Long Distance Trains		Host Railroads		
Pass = 70% on-time	Auto Train	CSX	72%	PASS
	Palmetto	CSX	59%	
	Coast Starlight	BNSF, UP	55%	
	Cardinal	NS, CSX	53%	
	City of New Orleans	CN	51%	
	California Zephyr	BNSF, UP	48%	
	Silver Meteor	CSX	47%	
	Empire Builder	BNSF, CP	44%	EAH
	Southwest Chief	BNSF	43%	FAIL
	Lake Shore Limited	CSX, NS	41%	
	Texas Eagle	BNSF, UP, CN	37%	
	Capitol Limited	NS, CSX	36%	
	Silver Star	CSX, NS	36%	
	Crescent	NS	29%	
	Sunset Limited	BNSF, UP	26%	





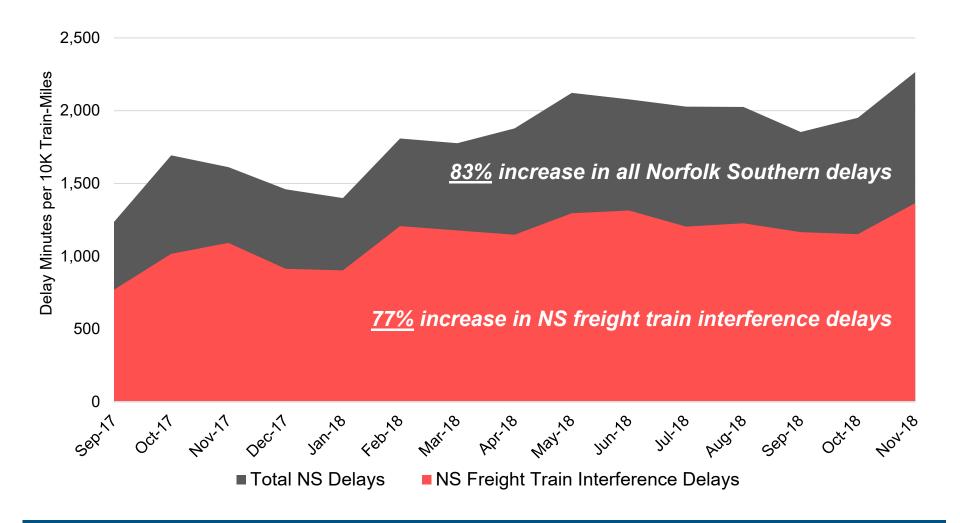
Freight railroads respond to the threat of preference enforcement

Freight Train Interference Delays to Amtrak Trains





Norfolk Southern delays nearly doubled in FY18



Almost the entire increase was driven by freight train interference delays



THE WALL STREET JOURNAL.



A freight train and an Amtrak train outside Chicago in January. DANIEL ACKER FOR THE WALL STREET JOURNAL

By Ted Mann

Updated March 17, 2019 1:58 p.m. ET

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WASHINGTON—A long-running battle between Amtrak and major freight railroads over train delays has entered a new phase of hostilities: fighting about tweets.

Amtrak, the national passenger railroad, has taken to using a Twitter handle, @AmtrakAlerts, to tell riders when trains are delayed, including when they are stuck because of freights.



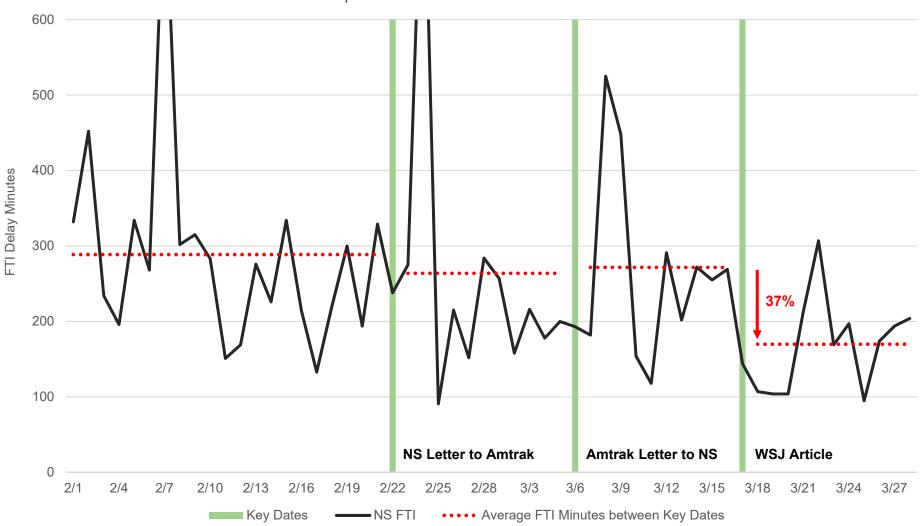
That prompted a lawyer for Norfolk Southern Corp. to send a demand late last month to Amtrak: stop tweeting about our trains, or the railroad "will be forced to consider



NS Freight Train Interference Delays Declined after WSJ Coverage

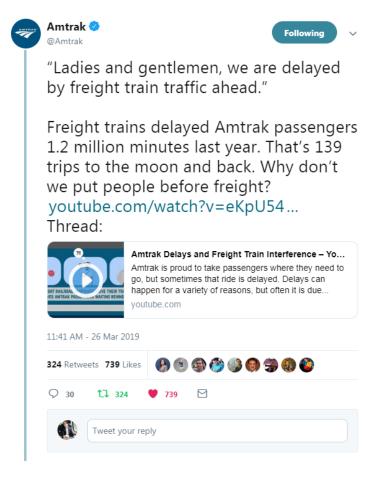
Norfolk Southern Freight Train Interference Delay Minutes

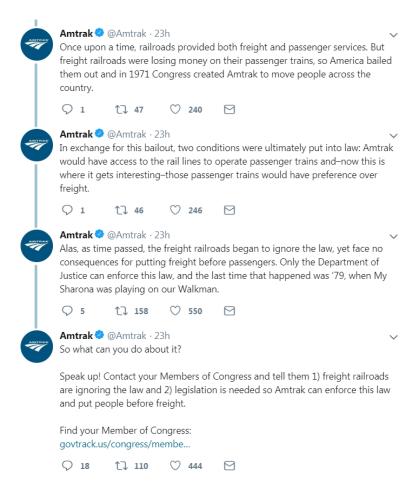
Capitol Limited and Lake Shore Limited





Speak up!







Frequently asked questions you may hear

How does
Amtrak evaluate
performance?

What does a poor grade represent?

Is there any incentive for freight railroads to deliver Amtrak trains on-time?

Why doesn't Amtrak own all of its rail lines?

What distinguishes host railroads with good Amtrak performance?

How much control do hosts have over the problem?

Can trains
"make up" lost
time?

If a train is always late, why not change the schedule?

See https://www.amtrak.com/reports-documents for the report card and FAQs



