



NOTE: Our office has been getting a number of questions as of late about our printed "Passengers Voice" newsletter. We, unfortunately, stopped production in the Spring of 2020 and, as of this notice, do not have plans to start up again.

Association News

Holiday Travel Alert

Thanks to doubledigit growth in early bookings and record-setting passenger numbers so far this year, Amtrak is urging early booking for the upcoming Thanksgiving holiday. Seats are filling fast.

For more - CLICK HERE

Coalition Weighs in on STB's Review of Proposed UP, NS Merger

The Rail Passengers Association, the Environmental Law & Policy Center, the Southern Rail Commission, and Transportation for America submitted joint comments to the Surface Transportation Board (STB) regarding the proposed merger between Union Pacific (UP) and Norfolk Southern (NS) [Docket umber FD 36873]. The coalition emphasized the unprecedented scale of the transaction and urged the Board to ensure robust public participation in its review.

The proposed UP–NS merger would be the largest in U.S. rail history, with farreaching implications for passenger rail service nationwide. A review of the two railroads' networks reveals the potential impact:

- The UP and NS networks hosted 25 of 44 total Amtrak State-Supported and Long-Distance routes, or 57 percent;
- These 25 Amtrak routes carried more than 11.3 million passengers in 2024, or 63 percent of all Amtrak State-Supported and Long-Distance ridership; and
- Of the 69 routes selected by the Federal Railroad Administration to be part of the Corridor Identification and Development Program, 33 currently travel or would travel over UP or NS trackage – just short of 48 percent.

[For additional details on Amtrak routes, ridership, and host railroad delays, see "Appendix A" of the filing.]

Given this overview, the organizations stressed that the merger could affect tens of millions of intercity and regional rail passengers, along with hundreds of communities across the country. They called on the STB to clarify whether substantive filings from nonparty stakeholders will be accepted under the current procedural schedule, noting that the Board's regulations require consideration of both potential benefits and harms, including impacts on essential services.

The groups also urged the Board to hold public hearings early in the process, arguing that they are essential to ensure that testimony from passengers, Amtrak- and commuter-served communities, and other

stakeholders informs the Board's final decision.

Finally, the organizations voiced support for the 390day review schedule outlined by the Board, opposing Union Pacific's request for an expedited timeline. They emphasized that the scale and consequences of this merger demand careful, deliberate evaluation.

"Our members and the traveling public deserve a transparent process that fully considers the impacts on passenger rail service," said Jim Mathews, President & CEO of *Rail Passengers*. "The Board must ensure that the voice of the public is heard in what would be the most consequential rail merger in U.S. history."

With yesterday's reopening of the federal government after the long shutdown, the STB is expected to resume official deliberations of the proposed merger review shortly.

[You can read the full filing here]

Passenger Rail in the Buckeye State

Jim Mathews joined WOSU's "All Sides with Amy Juravich" this week to discuss the current state of passenger rail, the popularity of new service, Corridor ID, IIJA funding, the new administration, RailNation: Toledo, & what it all means for Ohio residents.

Advocates determined to keep US passenger rail on track, WOSU Public Media

US Public Transit Updates

by Philip Mayer, Association Volunteer

Metro Transit, which serves the Twin Cities area of Minneapolis and St. Paul, is increasing its security force on its light rail system. Violent crime is down 21% from last year, but a public perception that riding the system is unsafe persists.

"We know we have more work to do," said Lesley Kandaras, Metro Transit general manager. "As a rider, I see that myself, but we feel confident that these additional steps we're taking will move us closer to consistently meeting the expectations of our riders." Metro Transit's 116 sworn police officers and 26 community service officers will be joined by 200 security guards at the system's 15 stations. After a violent takedown of an unarmed man by a hired security guard from Allied Universal, Metro Transit has switched to Inter-Con.

"We want our supplemental security to use de-escalation just like our officers do all the time," said Joe Dotseth, the interim chief of Metro Transit Police. "De-escalation, de-escalation, de-escalation. That's a priority."

Detroit Makes Riding Transit Easier New Transit App

Famously known as the "Motor City," Detroit has only had meager public transportation options for almost a century. Getting around the region without a car with Transit Royale, a new app introduced between a partnership between the Regional Transit Authority of Southwestern Michigan, and Transit, one of the world's largest online transit platforms.

The app will give passengers access to unlimited departure schedules, the ability to plan trips, pay fares, and get up-to-the-minute alerts all in one place. The service will be available for regional bus services as well as Detroit's People Mover and Qline streetcar, both of which are currently free and serve people travelling around downtown Detroit' most popular destinations.

Texas Department of Transportation Issues Report Calling for More Public Transportation

Car dependent Texas has 32 million residents and by 2050, is expected to add 9 million more to its already strained highway system. Despite this, Many are shocked that the Texas Department of Transportation, or TxDOT has issued a report calling for a wider array of transportation options, including rail, for Texans to move within and between its cities.

"It is completely out of character for TxDOT to be addressing mass transit," said state Rep. Terry Canales, an Edinburg Democrat who previously chaired the Texas House Transportation Committee. But he doesn't see the political appetite among Texas lawmakers to address the state's transit needs. "What I would tell you is that it's foolish, short-sighted and moronic not to start making comprehensive plans when you know unquestionably that the population growth is going to double in the next 25 years," Canales said

The report, called the Statewide Multimodal Transit Plan, acknowledges that millennials and Gen Z Texans are interested in transportation options besides cars. Older Texans, especially in rural areas, are increasingly

looking for other transportation options as their mobility declines and as the cost of private automobile ownership increases.

"We have almost 32 million Texans, millions of (jobs), thousands of companies locating to Texas in droves, headquarters, etc.," said Caroline Mays, TxDOT's director of planning and modal programs. "The fundamental need is, how do we address mobility needs for this growing Texas?"

TxDOT has had a public transportation branch only since 1975. The scant funding TxDOT spends on public transit goes toward the state's small cities and rural areas. The state provides no funding for transit in the state's large cities such as Dallas, Houston, Austin, and San Antonio. This report shows that Texas is now warming toward the idea and the necessity of carfree transportation options. During the Biden administration, the state did apply for federal funding for rail transportation between its largest cities.

LA Metro: TAP-to-Exit Returns to Metro System

Riders at LA Metro's stations at Union Station and North Hollywood will once again be required to tap their fare cards as they exit the stations. TAP-to-Exit was paused last spring as LA Metro performed maintenance on its fare gates in conjunction with the LA Fire Department. TAP-to-Exit will also resume at the newly opened North Pomona station.

The feature helps to ensure that riders pay their fares. It also seems to reduce crime, as reports to Metro's Transit Watch app of crime and other issues (fights, drug use and graffiti) dropped by more than 40 percent on the B Line with the implementation of TAP-to-Exit.

At these stations, Metro will have plenty of staff members on hand to assist riders unfamiliar with TAP-to-Exit. In a 2024 poll at the Santa Monica station, 90% of respondents felt TAP-to-Exit made the station cleaner, and 86% felt it made the station safer.

Apply for Volunteer Staff at Rail Passengers Association

by Jim Mathews / President & CEO

I'm excited to share that our Rail Passengers Association's <u>new volunteer staff program</u> is live and ready for applications!

For the past few years, I've had conversations with new members or financial supporters who want to volunteer their time as well as their dues money or donations and most of them start with the assumption that the only way to volunteer is to run for, and get elected to, our Council of Representatives. Not so!

Our Council is, of course, a great way to serve and that process, too, is open right now. If you're eligible to run for a role as State Representative, the process to get on the ballot is open until December 1st. You can find out more about that here.

But my message today is about the many other ways you can put your talents to work in a way that not only helps the Association but helps you, too

This is hands-on work, where volunteers actually build the campaigns, crunch the data, and write the briefs that shape the outcomes. We have roles open in <u>data-entry</u>, <u>grants and fundraising</u>, <u>public relations and marketing</u>, as well as numerous roles in <u>technology</u> – including <u>a network administrator position</u> in which we're willing to support getting Microsoft (and other) certifications. We also have several opportunities working directly in <u>policy</u> and <u>legislative affairs</u>.

For a student, or an early career professional, or a mid-career person thinking of a career change, we can offer benefits that will help you even as your volunteer work helps us. Our volunteers' work gets into congressional offices, DOT briefings, and FRA dockets, in front of national, state, and local leaders, and makes a real difference in rail policy.

There are also a few director-level positions reporting to me as CEO. I'm looking to bring on a <u>volunteer Chief Technology Officer</u>, a volunteer <u>Director of Marketing, PR, and Communications</u>, and a volunteer onsite events producer.

In addition, I'm looking to create a new department focused on formalizing the many informal interventions we handle today with operators, like Amtrak and Brightline, on behalf of our members when they experience customerservice issues. I'd like to bring on a volunteer Director of Consumer Affairs to lead this effort and to build a department dedicated to these kinds of consumer-advocacy needs.

Yes, these positions are unpaid. But the results they produce – for you as well as for Rail Passengers – are real. You're going to make a real difference while generating work products, job references, enjoying networking opportunities, and maybe even acquiring a couple of technical certificates you can put to work right away in your "day" job. These offer

portable, career-enhancing skills, plus national visibility.

I'm also planning to make it about a lot more than just work. We can make it social, with awards programs, virtual "rail happy hours," conferences where volunteers are celebrated, behind-the-scenes tours to reward extra-curious volunteers, picnics, and anything else we can think of!

I've done a lot of volunteering in my personal life, as a firefighter, paramedic, search-and-rescue airman, working in the Warbirds control tower at the annual AirVenture air show in Oshkosh, and serving on the Amtrak Customer Advisory Committee (back when it still existed). Every one of those experiences shaped me, gave me new tools and skills, and opened doors when I needed them opened.

I know we don't have the adrenaline of flying an airplane or running into a burning building — but what we DO have is influence, visibility, and clout. Our volunteers can help shape Federal transportation policy, secure grants, and improve service for millions of riders. That's meaningful work. And I really want it to be YOUR work, a career-enhancing gateway into transportation policy and advocacy, just like it was for me.

Go take a look at the Volunteer landing page and see whether there's a role you'd like to apply for. We're ready to hear from you!

Council Elections



Every other year, we give interested Rail Passengers members the opportunity to take their support for more and better passenger trains to the next level by taking part in our national volunteer advisory body, the Council of Representatives. We are now accepting candidates wishing to be elected to the Council as State Representatives for the two-year term ending February 29, 2028.

The application submission deadline is 11:59 PM Eastern time on Monday, December 1, 2025.

Click to see the number of available seats per state

With the State Representative elections coming up, it's more important than ever to be sure your membership shows that you are paid and in good standing. The Candidate Certification Committee will use the final membership roster as of November 30, 2025, as the guide to eligibility. If you were due to renew in September and haven't yet gotten around to it, or your membership is due to expire in October or November, please be sure to get that renewal in place in time for you to be counted on November 30th. Postal Service delays could extend the time it takes for your renewal to reach our offices, so please act as soon as you can. We encourage you to renew online using a credit or debit card or bank account, but if you plan to mail a check, we recommend that you mail it to the office address (1200 G St. NW, Ste 520, Washington, DC 20005). Make sure that you indicate that this is a renewal of your dues and not a donation.

Any Rail Passengers Association member who meets the qualifications may apply for a State Representative seat on the Council of Representatives. Before applying, it is highly recommended that you review these position responsibilities and qualifications:

Position Description for State Representatives

Council of Representative Handbook

Please note that current State Representatives must also submit a Candidate Information Statement by the December 1 deadline in order to seek re-election.

If you are interested in applying for a State Representative seat, please complete and submit this form:

CLICK HERE FOR THE CANDIDATE INFORMATION STATEMENT FORM

The submission deadline for candidates to appear on the January 2026 election ballot is Monday, December 1, 2025, at 11:59 PM Eastern time.

Please contact Steve Musen at musensth@cox.net if you have questions or would like to know more about our Council of Representatives.

Thanks for all you do to bring about a more connected America!

Field Notes

Please email <u>Joe Aiello</u> if you have any local, state or regional stories/projects that you would like to write about and see highlighted in the Hotline.

Calling All Readers!

Do you have a favorite transit/train photo (or photos) you have taken from your travels around the country, or even around the world? Would you like to see them featured in our Hotline social media post each week (with credit, of course)?

Send them to Joe Aiello @ jaiello@narprail.org with the subject "HOTLINE PHOTO"

Hotline Links

A curated selection of passenger rail and transportation stories from this week. Check out our social media feeds to read breaking news and join the conversation!

Why Can't New York Fix Penn Station?, New York Times (Gift Article)

In this well researched, mixed media, long form piece for the NYT - infrastructure reporter Patrick McGeehan asks the question of the gloomy and overcrowded station that is so universally hated but yet no one seems to know how to fix.

<u>Holiday travel remains uncertain despite shutdown vote,</u> Axios Indianapolis

While the longest government shutdown in our nation's history is now in the rearview, traveling for the holidays is still going to be a massive headache.

NTSB cautions workers about dangers of unsecured rail equipment, Progressive Railroading

From July 2024 to July 2025, five incidents involving stationary-looking railcars or locomotives unexpectedly rolling resulted in serious injuries or fatalities - prompting the NTSB to issue this alert.

<u>Cutover of Portal North Bridge could require six weeks of rail disruptions</u>, Trains Pro

The \$2.3B replacement of the 115-year-old swing-span bridge, notorious for delays, could cause up to six weeks of service disruptions early next year. Final plans for the cutover will be announced next month.

<u>Does the Subway Still Need Train Conductors?</u>, The New York Times (Gift Article)

In a study released yesterday by NYU's Marron Institute, only 6% of reviewed train lines from around the world still use a two-person crew - so does NY's MTA want to continue with "old technology, old practices and more expensive operating costs"?

Rocky Mountain west gets high grades for passenger train services, Colorado Politics

In a boost for advocates of a passenger rail corridor in Colorado's Front Range, a recently released study on 29 different "heavy rail" systems around the country showed that three Mountain West agencies are passing with flying colors.

Marjorie Taylor Greene said she took Amtrak train instead as shutdown cancels flights, USA Today

We are sure that most of you have seen this. We won't comment on the politics, just the subject. Hopefully, she will remember the trip - not just for her needs during the shutdown, but for millions around the country who have no other option.

MBTA nearing 9-day closure of section of the Red Line, Mass Live

Starting this weekend, the "Red Line Warriors" in the Hub will be feeling a bit of a crunch for their daily commute as necessary track work will cause a closure on the Braintree branch

<u>Virginia lawmakers advance \$400M transit funding plan as Metro costs surge, Inside Nova</u>

A bipartisan Virginia subcommittee has endorsed a substantial transportation funding strategy, responding to the escalating costs within the Metro and Northern Virginia transit systems.

New sleeper service will run from Paris to Berlin next year, The Guardian

A bit of news from the other side of the world.



WE ARE WORKING ON A DISCORD SERVER. STAY TUNED FOR MORE INFORMATION

If you aren't following Rail Passengers on social media, you should be! We are covering all the breaking news America's passengers need to stay informed on local, regional, and national issues.

Upcoming Events

Improving Passenger Rail In The Empire Corridor - Wednesday, November 19

Save the Date(s)!



Registration and council business meeting information to follow.

Note: Attendees will be responsible for securing their own lodging needs.



Please contact Joe Aiello (jaiello@narprail.org) to have a local, state or regional meeting added to the Rail Passengers calendar (print and on-line) of upcoming events!

Staff Updates

Your staff is at the table, in the field, having the conversations that make a difference for passengers across the country. Learn what they're up to each week and how you can support your Association's key missions!

- Jim Mathews, President & CEO, spent time working with allies on the upcoming UP-NS merger, pulling together additional information to support an upcoming leadership summit on passenger-rail liability insurance, and doing several press interviews.
- Sean Jeans-Gail, Vice President of Policy, worked with coalition
 partners on a filing to the Surface Transportation Board regarding the
 proposed UP-NS merger, helped staff President & CEO Mathews during
 an interview with an Ohio public radio station, and spoke with a DC
 affiliate about the impacts of the government shutdown on Amtrak.
- Jonsie Stone, Chief of Staff, collaborated with our accounting partners
 to close October financials, worked on a draft of the 2026 budget,
 finetuned GivingTuesday fundraising messages processed membership
 dues and donations sent to the DC office and tended to the
 administrative/operational needs of the Association.
- Joe Aiello, Director of Community Engagement & Organizing, edited videos and created materials for our Giving Tuesday & end-ofyear fundraising campaigns, launched a few new items in our merch store, and spoke to a number of you from around the country on some early plans for 2026.
- Kimberly Notarianni, Membership Management Consultant,
 continues to process membership requests and help with password
 recovery and logging into our user center. If you've recently tried to reset
 your password and haven't received the reset email, be sure to check
 your SPAM or junk folder—it may have landed there. It's also possible
 that you previously opted out of receiving emails from us, which prevents
 password reset messages from being delivered. In that case, please
 reach out to us directly so we can manually send you a reset link and
 help you regain access to your account.



The Rail Passengers Association would be honored if you choose to include us in your End of Year giving plans. If a check is your preferred method of distributing financial support, we encourage you to download the attached mail-in donation form and mail it to the DC Office.

Mail to:

Rail Passengers Association 1200 G Street, NW, Suite 520 Washington, DC 20005 ATTN: End of Year

Your partnership allows us to work for you, your fellow passengers and communities across the country. Thank you for your support!

Keep Your Contact Info & Preferences Up to Date

We want to be sure you never miss important updates, membership news, or your transaction receipts! You can easily update your email address, phone number, mailing address, and communication preferences anytime through the CharityEngine Constituent Portal:

https://membership.railpassengers.org/usercenter (we recommend bookmarking this link for easy access)

Getting Started

1. Visit the Login page and enter the User Name and Password associated with your CharityEngine account.

Log in



2. Once you're logged in, you'll see your account dashboard. Click "Update Your Info."



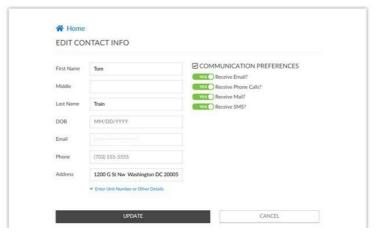
Making Updates

On the Edit Contact Info screen, you can:

Update your personal details like email, phone, and address.

Adjust your communication preferences—switch the green "Yes" button to red "No" (or vice versa)

Click UPDATE to save your changes.



A Quick Tip

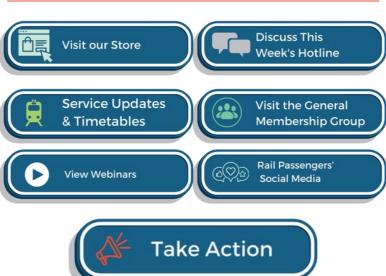
Since transaction receipts are sent by email, having your current email address on file will ensure you receive everything without delay.

We Have Merch!

New items available!







Rail Passengers Timetables



Thanks to a collaborative effort between Rail Passengers NYS Council Member Nathanael Nerode & juckins.net's Chris Juckins, we have been able to completely update our timetables resource page.

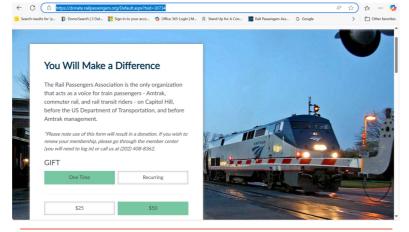
CLICK HERE

NOTE: Because we do update the links on our website - please bookmark **the main page** and not the individual schedules

Donate Online with Confidence

You can donate to the Rail Passengers Association online with confidence, knowing your credit card information is secure. Charity Engine uses industry-standard SSL technology to keep your information secure. Don't wait for a paper appeal to donate, support the Association today by donating here. When the web browser shows a lock next to the URL, it means that it's an HTTPS, and it's secure:

https://donate.railpassengers.org/Default.aspx?tsid=30734





Do more with your donations. If you have questions about employer match, gifting a membership, or other questions about how to make a bigger impact, let us know! Your staff is here to help with:

- Online Donations
- Donor Advised Funds
- Employer Match
- RPA Signature Visa Card
- Gift of Membership
- and More!

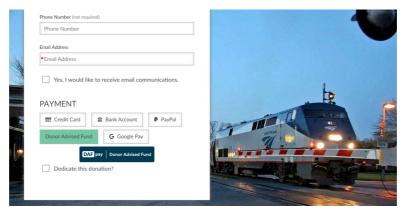
With multiple secure, protected methods of payment, you have more flexibility in the way dues are paid. Skip the hassle and <u>contact us</u> today for help setting up automatic or online payments.

- Setup ACH or E-Check with your bank of choice
- Use a Debit or Credit Card to pay online, or
- Send a check to 1200 G Street NW Suite 520 Washington, DC 20005

Use Your Donor Advised Fund (DAF) to Donate, Renew or Join Online

You can now donate or join/renew your membership, online, through your donor advised fund using DAFpay. All Rail Passengers forms now include a "Donor Advised Fund" button under Payment.

Donation Form:

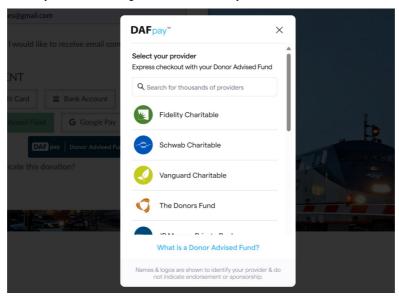


Membership Form:

Rail Passengers' Webinar Series
Other
Yes, I prefer communication by email rather than by mail.



After selecting Donor Advised Fund as your payment preference, you will be taken to a DAFpay screen to select your donor advised fund provider, ie., Fidelity Charitable, Vanguard Chartiable, Daffy, etc.



Select your provider, then follow their prompts. If you need to provide information on Rail Passengers Association, please use the below:

National Association of Railroad Passengers, Inc. dba Rail Passengers Association 1200 G Street, NW Suite 520 Washington, DC 20005 Contact: Jonsie Stone, jstone@narprail.org Tax ID: 36-2615221

Member & Donor Notices

- The Rail Passengers Association is a 501(c)(3) not-for-profit organization. Our federal tax identification number is 36-2615221
- To help facilitate dissemination of electronic thank you receipts, please make sure your contact information, specifically your email address, is up-to-date in your Neon profile.
- If you need assistance with your membership, please call the Office at 202-408-8362.
- While our staff continues to work remotely, we are unable to provide permanent membership cards. You can print a temporary membership card by creating an account at www.railpassengers.org (select "My Account" on the homepage).
- Complete all information! -- Before sealing your envelope, PLEASE double-check the credit card information on the buck slip!
 - · Print credit card information clearly.
 - Include an expiration date, month and year, as well as the CVV number.
 - Without COMPLETE information, your membership renewal or donation can't be processed.
- If you have your financial institution send a check on your behalf, without a buckslip, PLEASE instruct them to add:
 - a notation in the memo field if the payment is for membership dues or a donation, AND,
 - your Rail Passengers Association member ID. If we have multiple members with the same name, i.e., John Smith, it can be hard to identify the correct member to attribute the payment, without the member ID.





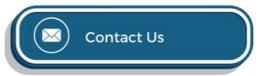
Rail Passengers Association members have access to a full service, nationwide federal credit union with extensive product and service offerings. Signature FCU is the exclusive provider of the Rail Passengers Association-branded Visa credit card with our logo, which supports our work by giving back to our organization, and gives you 1 point for every \$1 you spend to redeem for travel and merchandise. The card has no annual fee, no balance transfer fees, no foreign transaction fees, and has a very low interest rate.



Rail Passengers Association Earns Coveted 4-Star Rating from Charity Navigator

Rail Passengers Association's strong financial health and commitment to accountability and transparency have earned it a 4-star rating from Charity Navigator, America's largest independent charity evaluator. Our Charity Navigator profile can be found by clicking here.

If you have questions, feedback, or submissions for next week's hotline, send us your thoughts! Help us spread the word about your local, regional, and national passenger rail wins.



THANK YOU TO OUR PARTNERS:





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